# Einstein Statement of Work

## Project lead: Project Manager

## Project sponsor: Director of Product

## Revision History:

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| --- | --- | --- | --- |
| Revision date | Revised by | Approved by | Description of change |
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|  |  |  |  |

## Purpose: The goal of this Statement of Work (SoW) is the successful configuration and installation of devices like Internet connection and Home security at the Comcast customers location.

## Scope / major project activities:

* Need resources to install and configure devices that customers need the products and services like Internet Connection and Home Security.
* Need resources for maintenance and replacement of devices

## Out-of-scope activities:

* Ongoing maintenance (Network outages)

## Deliverables:

* Installation and configuration of devices
* Manuals and maintenance guide

## Major Milestones:

* Milestone 1: Software configuration and installation
* Milestone 2: Manuals and maintenance guide

## Estimated hours for completion: 80 hours

## Estimated date for completion: December 31, 2022

## Payment Terms

All vendors and contractors will be paid upon the services provided, unless otherwise negotiated.